

## **Legacy Transportation Services, Inc. Website Privacy Policy**

**Effective Date: February 25, 2026**

Legacy Transportation Services, Inc. (“Legacy”, “we,” “our,” or “us”) respects your privacy and is committed to responsible practices in the collection, maintenance, and use of your personal information when you interact with us on <http://www.legacytsi.com> (“Website”), and when you otherwise engage with us on the phone, by e-mail, and to inquire about and engage our services (“Services”), which includes information we collect both online and offline.

This Privacy Policy (“Policy”) describes the specific personal information we may collect through your use of the Website or the Services, how we collect, use, and share your personal information and the choices you have regarding our use of your personal information.

By using the Website, you consent to the collection and use of information as described in this Policy. We may update this Policy from time to time. Any changes will be posted on this page with an updated effective date.

If you have not done so already, please also review our Website Terms of Use. The Website Terms of Use contain provisions that limit our liability to you when you use this Website. This Policy is incorporated into and made a part of our Website Terms of Use.

This Policy is in addition to any other legally binding agreement between you and us that may govern your privacy or your use of our Services. To the extent any such agreement is in writing and conflicts with this Policy, the terms of such written agreement will govern.

### **About Legacy**

Legacy operates within the UniGroup C.A.’s family of companies. Legacy is the entity that controls the collection and use of your information in relation to any personal information that we collect, use, store, or otherwise process about you on the Website or through our Services. We are responsible for ensuring that such processing complies with applicable data protection laws. Your privacy is important to us, and we are committed to protecting the security of information collected, processed, used, and stored in any format when visiting our Website or otherwise interacting with our Services.

### ***Relationship with United Van Lines***

We provide logistics, relocation services and/or other related services (“Logistics and Relocation Services”), both under our own brand/authority and on behalf of United Van Lines LLC. Specifically, we are an independently owned local moving company that operates, sells, and provides a variety of our own Logistics and Relocation Services or related services, typically locally and/or intrastate, that are outside of our relationship with United Van Lines LLC and have absolutely nothing to do with United Van Lines LLC’s Logistics, Relocation Services or other services.

We also represent United Van Lines LLC and sell and/or provide United Van Lines LLC’s (typically interstate) Logistics and Relocation Services. When doing so, we are legally acting on behalf of United Van Lines LLC and are considered an “Agent” of United Van Lines LLC.

For information we send to and/or receive from United Van Lines LLC and/or its related companies in connection with United Van Lines LLC's Logistics and Relocation Services or business, the terms of United Van Lines LLC's [Privacy Policy](#) and [Data Security Policy](#) shall apply. You can also learn about United Van Lines LLC's cookie management practices and, where applicable, opt out of United Van Lines LLC's sale or sharing of your information at: <https://www.unitedvanlines.com/data-rights-request> . United Van Lines LLC's Privacy Policy and our other, related policies do not apply to information collected by us for our independent business(es).

### **California Employee Privacy Notice**

We provide California employees, job applicants, and contractors with a separate privacy notice at or before the point of collection that describes the categories of personal information we collect, the purposes for which we use it, and other information required by the CCPA. The notice is available on our Website ([www.legacytsi.com/caprivacy.php](http://www.legacytsi.com/caprivacy.php)) and is also provided through our recruiting/onboarding/contractor intake processes.

### **Categories of Personal Information We Collect**

“Personal information” encompasses any information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with you.

Depending on how you interact with us, we may collect the following categories of personal information from you through your use of our Website or our Services as described in this Policy:

- **Identity data:** Information that identifies, relates to, describes, or is capable of being associated with a particular individual, including but not limited to real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, unique device or user ID, email address, telephone number.
- **Communications Data** includes correspondence or messages (including form submissions via the Website, emails, SMS or social media messages or comments), the nature of your inquiry and other personal information which you choose to provide to us through these sources.
- **Commercial Information:** services purchased, obtained, or considered, or other purchasing histories or tendencies.
- **Internet or other electronic network activity information** such as browsing history, search history; and information regarding a consumer's interaction with an internet website application or advertisement; referring website address, websites you visit, and information regarding a consumer's interaction with other internet websites, applications, or advertisements.
- **Financial / Billing Data (Business Customers only):** Billing contact information and payment-related information necessary to process invoices and payments (e.g., billing address, tax/VAT ID, bank/payment account details as applicable, invoice history, payment status, and transaction references).

- **Usage Data:** tracking date and time stamps, content and pages you accessed on our Website, clicks, and other actions taken on the Website.
- **Marketing Data.** Marketing preferences; and service communication preferences.

### **How We Collect Your Personal Information**

We collect most of the information directly from you via our Website. However, we may also collect information from the following categories of sources:

- **Personal information you provide directly to us.** You may give us your personal information directly, for example, when you contact us (by phone, email or on the Website), complete forms on our Website, subscribe to receive our marketing communications or provide feedback to us.
- **Personal information we collect automatically, including through cookies and other similar technologies.** When you access and use our Website, we may collect [Usage Data](#) automatically, including through our use of cookies and other similar technologies. For more information about our use of cookies and other similar technologies, please see the [“Information We Collect Through Automatic Data Collection Technologies”](#) section.
- **Personal information we obtain from third parties.** We may obtain personal information from third parties. Such third parties may include Unigroup family affiliates, analytics providers, data suppliers, third-party directories and third parties that provide technical services to us so that we can provide our Website.
- **Personal data that is publicly available.** We may collect personal data that is available from public sources or that you or a third party may otherwise publish (for example on websites or posts on social media platforms).

### ***Information We Collect Through Automatic Data Collection Technologies:***

As you navigate through and interact with our Website, we may use automatic data collection technologies (“ACDT”) to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website and other communication data and the resources that you access and use on the Website
- Information about your computer and internet connection, including your IP address, operating system, and browser type

The information we collect automatically may include personal information. It helps us to improve our Website. We may use ACDT to:

- Operate and secure the Website (load balancing, fraud/abuse detection, debugging).
- Measure and improve performance and content (analytics, audience measurement).
- Remember your preferences (e.g., language, cookie choices).
- Personalize on-site experience (e.g., content layout, saved settings).

The technologies we use for this data collection may include:

- **Cookies (or browser cookies).** small files stored on your browser that enable core functionality (strictly necessary), preferences, and performance.
- **Local storage & similar technologies:** HTML5 local storage, session storage, and similar browser-based storage used for preferences and performance. (We do not use legacy Flash cookies.)
- **Pixels, tags, and web beacons.** small code or image files that help measure interactions, count visits, and verify system integrity.

### **Our Use of Personal Information**

We may use your personal information for the following purposes:

- **Services and Support.** To enable our Website, communicate with you through the Website, communicate with you about our Services, provide troubleshooting, technical support, customer service support, and for similar support purposes, respond to your inquiries, and otherwise fulfill your requests.
- **Analytics and Improvement.** To better understand how users access and use the Website, and for other research and analytical purposes, such as to evaluate, develop, and improve our Services and business operations, and for internal quality control and training purposes.
- **Communication.** To respond to your questions, send you requested materials, as well as information and materials regarding our Services and our offerings. We may also use this information to send administrative information to you, for example, information regarding the services and changes to our terms and policies.
- **Customization and Personalization.** To tailor content we may send to you or display on the Website and/or in providing our Services.
- **Marketing and Advertising.** For marketing, advertising, and promotional purposes. For example, to send you promotional information about our Services, including information about sales, discounts, and new offerings, as well any other information that you sign up to receive.
- **Research and Surveys.** To administer surveys and questionnaires, such as for market research or user satisfaction purposes.
- **Security and Protection of Rights.** To protect the Website and our business operations, and to protect our rights or those of our stakeholders; to prevent and detect fraud, unauthorized activities and access, and other misuse; where we believe necessary to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety or legal rights of any person or third party, or violations of our Website Terms of Use.
- **Compliance and Legal Process.** To comply with applicable legal or regulatory obligations, including as part of a judicial proceeding, to respond to a subpoena, warrant,

court order, or other legal process, or as part of an investigation or request, whether formal or informal, from law enforcement or a governmental authority.

- **Auditing, Reporting, and Other Internal Operations.** To conduct financial, tax and accounting audits, audits and assessments of our operations, including our privacy, security and financial controls, as well as for risk and compliance purposes. We may also use personal information to maintain appropriate business records and enforce our policies and procedures.
- **General Business and Operational Support.** To assess and implement mergers, acquisitions, reorganizations, bankruptcies, and other business transactions such as financings, and to administer our business, accounting, auditing, compliance, recordkeeping, and legal functions.

## **How We May Disclose Your Information**

We will not disclose your personal information to third parties other than as described in this Policy unless we have your permission or are required or permitted to do so by law. We may share such information with our affiliates as necessary to carry out the purposes for which the information was supplied or collected. Similarly, third party contractors, consultants and/or vendors engaged by Legacy to provide services may have access to your personal information. These third parties will be subject to their own data protection requirements providing the same or greater level of security provided by Legacy and in most instances will also have entered into a written agreement with us which addresses access to and use of your personal information.

We may disclose your personal information to:

- **Affiliates.** Legacy may share your information with affiliates in the UniGroup family of companies to provide Services to you that you request and/or to administer any Services provided to you that Legacy agrees to undertake;
- **Vendors and Services Providers.** We may disclose personal information we collect to our service providers, processors, and others who perform functions on our behalf. These may include, for example, IT service providers, help desk, payment processors, analytics providers, consultants, auditors, and legal counsel.
- **Compliance and Legal Obligations.** We may disclose personal information to third parties to comply with our legal and compliance obligations and to respond to legal process. For example, we may disclose information in response to subpoenas, court orders, and other lawful requests by regulators and law enforcement, including responding to national security or law enforcement disclosure requirements. This may include regulators, government entities, and law enforcement as required by law or legal process.
- **Security and Protection of Rights.** We may disclose personal information where we believe it is necessary to protect the Services, our rights and property, or the rights, property and safety of others. For example, we may disclose personal information in order to (i) prevent,

detect, investigate and respond to fraud, unauthorized activities and access, illegal activities, and misuse of the Services, (ii) situations involving potential threats to the health, safety, or legal rights of any person or third party, or (iii) enforce, and detect, investigate and take action in response to violations of our Terms of Use. We may also disclose information, including personal information, related to litigation and other legal claims or proceedings in which we are involved, as well as for our internal accounting, auditing, compliance, recordkeeping, and legal functions.

- **In Support of Business Transfers.** If we, or our affiliates are, or may be acquired by, merged with, or invested in by another company, or if any of our assets are, or may be, transferred to another company, whether as part of a bankruptcy or insolvency proceeding or otherwise, we may transfer the information we have collected from you to the other company. We may also share certain personal information as necessary prior to the completion of such a transaction or corporate transactions such as financings or restructurings, to lenders, auditors, and third-party advisors, including attorneys and consultants, as part of due diligence or as necessary to plan for a transaction.
- **Aggregate and De-identified Information.** Notwithstanding anything else in this Policy, we may use and share information that has been combined with data from other users or modified so that it can no longer be linked to any individual. This type of information does not identify you personally and may be shared with third-party partners, service providers, or the public for purposes such as improving our services, analyzing trends, or publishing research and reports.
- **Other Disclosures.** We may disclose personal information in other ways not described above, but will notify you and, if necessary, obtain your consent.

## Your Rights

Depending on your jurisdiction and subject to certain limitations, you may have the following rights with respect to the personal information we process about you:

- **Right to know.** You may have the right to know about the categories and the specific personal information that we may collect, the purposes for collecting that personal information, the categories of third parties to whom we may disclose that personal information and whether we disclose personal information for business purposes or for commercial purposes that would be considered a “sale” or “share” of your information.
- **Right to data portability.** You may have the right to obtain a copy of the personal information about you that’s being processed by us. To the extent it is technically feasible, we will provide that information to you in a usable and portable format

Upon receipt of a valid and verifiable request from you, we shall disclose to you both the categories and specific pieces of personal information we have collected about you, the categories of sources from which the personal information is collected, the business or

commercial purpose for collecting that personal information, the categories of third parties which whom we share that information. Your rights may be subject to certain limitations depending on the laws of your State.

- **Right to delete.** You may have the right to request that we delete any personal information we have about you unless retention of that information is permitted or required under applicable law. If you request deletion of your personal information, we may deny your request or may retain certain elements of your personal information if it is necessary for us or our vendors to:
  - Complete the transaction or request for which the personal information was collected;
  - Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
  - Debug to identify and repair errors that impair existing intended functionality;
  - Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
  - To enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us.
  - Comply with a legal obligation.
  - Otherwise use the personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.
  
- **Right to correct.** You may have the right to request the correction of any personal information we maintain about you.
  
- **Right to withdraw consent** for any processing where we have requested your consent.

### ***Exercising Your Rights***

To exercise your rights as set out above, please contact us using our contact details described in the [“How to Contact Us”](#) section, indicating the type of right you would like to exercise and that you are making the request under an applicable U.S. state data privacy law.

In order to process your deletion and/or access request, we are permitted by law to collect certain information about you to verify your identity. If, however, we cannot verify your identity from the information already maintained by us, we may request additional information from you, which shall only be used for the purposes of verifying your identity, and for security or fraud-prevention purposes, such as a passport or driver’s license.

Under the laws of your state, you may have the right to use an authorized agent to submit a request on your behalf if you provide the authorized agent written permission signed by you. We may also require that you verify (as consumer) verify your identity directly with us and confirm that you have provided the authorized agent permission to act on their behalf.

We will make every effort to respond to your request within 45 days from when you contacted us. If you have a complex request, the law may permit us to take longer to respond. We will still contact you within 45 days from when you contacted us to let you know we need more time.

If we decline to take action on a request that you have submitted, we will inform you of our reasons for doing so, and provide instructions for how to appeal the decision. Depending on your state of residence you may have the right to appeal within a reasonable period of time after you have received our decision. If you have this appeal right, within 45-60 days, depending on the state, of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If we deny your appeal, we will provide you with a method for contacting your state attorney general's office to submit a complaint.

***Right to non-discrimination.***

You have the right not to receive discriminatory treatment by us for the exercise of your privacy rights as set forth in this Policy.

***No Sale/Sharing; No Targeted Advertising.*** We do not sell personal information, and we do not share personal information for cross-context behavioral advertising (as those terms are defined under the California Consumer Privacy Act (“CCPA”). Accordingly, we do not engage in “targeted advertising” as that term is commonly defined under other U.S. state privacy laws.

**Security**

We have implemented technical and organizational security measures in an effort to safeguard the personal information in our custody and control. Such measures include, for example, limiting access to personal information only to staff and authorized service providers on a need-to-know basis for the purposes described in this Policy, as well as other administrative, technical, and physical safeguards.

While we maintain reasonable safeguards, no security measure is perfect. We cannot guarantee the security of information transmitted to us over the Internet. Please do not send sensitive information to us by unencrypted email.

**Data Retention**

We retain each category of personal information for as long as reasonably necessary and proportionate to achieve the purposes described in this Policy—including providing services and support, analytics and improvement, communications, customization/personalization, marketing (where applicable), research and surveys, security and protection of rights, compliance and legal

process, auditing/reporting/internal operations, and general business and operational support—and for longer where required or permitted by applicable law.

**Retention criteria by category** (we may delete, de-identify, or aggregate information sooner where feasible):

- **Identity Data:** retained for the duration of the business relationship and thereafter for a period reasonably necessary for account administration, security, recordkeeping, and to establish, exercise, or defend legal claims.
- **Communications Data:** retained for the period necessary to respond to and close your request/inquiry, then as needed for training/quality control, recordkeeping, dispute resolution, and enforcement of agreements and policies.
- **Commercial Information:** retained as needed to provide and document services, manage the business relationship, and satisfy accounting, tax, and audit requirements.
- **Internet or Other Electronic Network Activity Information:** retained for a period reasonably necessary for security monitoring, fraud prevention, troubleshooting, and analytics/improvement of the Website/Services; then deleted, de-identified, or aggregated where feasible.
- **Usage Data:** retained for a period reasonably necessary for analytics, service improvement, customization/personalization, and security/protection of rights; then deleted, de-identified, or aggregated where feasible.
- **Marketing Data:** retained until you change your preferences, opt out, or the data is no longer needed for marketing and campaign management.
- **Financial / Billing Data (Business Customers):** retained for the period reasonably necessary to process billing and payments, maintain accurate business and financial records, and comply with legal, tax, and audit obligations.

**Suppression List (Opt-Outs):** If you opt out of marketing communications, we will retain only the minimum information necessary to record and honor your opt-out (e.g., identifier and preference status) indefinitely so that we can respect your choice. We use suppression-list information solely for that purpose unless you later opt back in to receive marketing communications.

### **Links to Other Websites**

For your convenience, the Website may contain links to third-party websites. These websites have their own privacy practices, which may differ from ours. We do not control and are not responsible for the content or privacy practices of any third-party websites. Accessing linked websites is done at your own risk, and we encourage you to review their privacy policies.

## **Children's Privacy**

Our Website is not directed to children under the age of 13, and we do not knowingly collect personal information from children. If we become aware that personal has been collected from a child without appropriate consent, we will take reasonable steps to delete such information promptly. If you become aware such information has been collected and wish to notify us, please use information in the "[How to Contact Us](#)" section below.

## **Application of United States Laws**

The Website is operated from the United States. If you are located outside the United States and choose to provide information to us, please note that we may transfer the information, including your personal information, to the United States and process it there. By utilizing our Website, you authorize the international transfer of your data, to the United States, where we are based, and to other locations where we and/or our service providers operate.

## **How to Contact Us**

If you have any questions or concerns regarding this Privacy Policy or our data practices, you may contact us as follows:

### **Exercising Your Privacy Rights:**

Toll Free Number: 800-827-0990

Email: [www.legacytsi.com/contact](http://www.legacytsi.com/contact)

### **General Privacy related inquiries:**

Email: [www.legacytsi.com/contact](http://www.legacytsi.com/contact)